



# Nucleus Software Exports Limited

## Shareholder's Complaints/ Requests

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## SHAREHOLDER'S COMPLAINTS IN FY 2021-22

Nature of complaints /requests	No. of complaints/requests		
	Received during the year	Resolved during the year	Pending at the year end
<b>Non- Receipt of Dividend Warrant</b>	17	17	Nil
<b>Duplicate/Revalidation of Dividend warrants</b>	04	04	Nil
<b>Issue of duplicate share certificates</b>	00	00	Nil
<b>Non receipt of share certificate</b>	01	01	Nil
<b>Non-Receipt of Annual Report</b>	01	01	Nil

## SHAREHOLDER'S COMPLAINTS IN FY 2020-21

Nature of complaints /requests	No. of complaints/requests		
	Received during the year	Resolved during the year	Pending at the year end
<b>Non- Receipt of Dividend Warrant</b>	26	26	Nil
<b>Duplicate/Revalidation of Dividend warrants</b>	07	07	Nil
<b>Issue of duplicate share certificates</b>	00	00	Nil
<b>Non receipt of share certificate</b>	01	00	Nil
<b>Non-Receipt of Annual Report</b>	01	01	Nil

## SHAREHOLDER'S COMPLAINTS IN FY 2019-20

	No. of Complaints/Requests		
	Received during the year	Resolved during the year	Pending at the year end
<b>Non- Receipt of Annual Report</b>	9	9	Nil
<b>Non- Receipt of Dividend Warrant</b>	20	20	Nil
<b>Duplicate/Revalidation of Dividend Warrant</b>	3	3	Nil
<b>Non- Receipt of Share Certificate</b>	0	0	Nil
<b>Issue of Duplicate Share Certificate</b>	1	1	Nil

## SHAREHOLDER'S COMPLAINTS IN FY 2018-19

	No. of Complaints/Requests		
	Received during the year	Resolved during the year	Pending at the year end
<b>Non- Receipt of Annual Report</b>	3	3	Nil
<b>Non- Receipt of Dividend Warrant</b>	22	22	Nil
<b>Duplicate/Revalidation of Dividend Warrant</b>	6	6	Nil
<b>Non- Receipt of Share Certificate</b>	1	1	Nil
<b>Issue of Duplicate Share Certificate</b>	4	4	Nil

## SHAREHOLDER'S COMPLAINTS IN FY 2017-18

Nature of Complaints Received	No. of Complaints/Requests		
	Received during the year	Resolved during the year	Pending at the year end
Non- Receipt of Annual Report	9	9	Nil
Non- Receipt of Dividend Warrant	24	24	Nil
Duplicate/Revalidation of Dividend Warrant	12	12	Nil
Non- Receipt of Share Certificate	4	4	Nil
Issue of Duplicate Share Certificate	Nil	Nil	Nil